Module 3
Duration: 3 days

Prerequisites
“Getting Started with Kanban” (Foundation I class) or completion of ESP Module 1: Enterprise Services
KMPs (Kanban Management Professionals) will find that some of this class overlaps with content in day 2 of the “Practicing the Kanban Method” Foundation II class.

APPLICABILITY

The Enterprise Services Planning classes are ideally suited to a single corporate for private delivery on premises. Typical scope should be a medium-sized entity or a product or business unit of a larger entity. The class is most suitable for the private sector but is adaptable to public sector environments.

FIND A CLASS

Enterprise Services Planning classes are currently offered exclusively through David J Anderson & Associates, Inc. and certified by Lean Kanban University (LKU).

For open registration classes, please consult our training listings at http://djaa.com/training.

To request a class in your area, or to request a private class, please email sales@djaa.com.
CURRICULUM

Day 1: Module 3.1 - Fitness for Purpose & Cost of Delay
- Defining fitness for purpose
- Fitness criteria metrics
- Classes of service
- Cost of Delay
- Market case study

Day 2: Module 3.2 - Scheduling, Sequencing & Strategic Alignment
- Scheduling optimal start time
- Sequencing work based on risk category
- Risk profiling on project and portfolio level
- Multi-dimensional risk profiling
- Aligning strategy with capability

Day 3: Module 3.3 - Options, Dependencies & Portfolio Kanban
- Understanding Real Options
- Visualizing dependencies between services
- Portfolio Kanban Boards
- Scaling Kanban across the organization
- Conducting feedback loops
- Standup meetings, Service Delivery and Operations Review

LEARNING OBJECTIVES

Learn how to select work for a portfolio, align a portfolio of work with company strategy, ensure that strategy is aligned with capability, schedule and sequence work within the portfolio, and hedge risk across the portfolio. See how Kanban can create a network of services that adjust dynamically to respond to market demands.

Understand what creates “fit for purpose” service delivery based on customer needs and expectations

Learn how to determine earliest start, latest start and optimal start dates for requested work

Understand use of classes of services to enable delivery within expectations

Learn how to sequence and schedule work using cost of delay, lead time analysis, option analysis, market risk profile, and risk visualization

Understand how to hedge portfolio risk using capacity allocation

Learn the 12 point pragmatic approach to risk assessment

Learn how to run a regular Strategy Review and other important feedback mechanism meetings

Learn how to implement Kanban at scale

Understand advanced visualization for dependencies, programs & portfolios

WHO SHOULD ATTEND?

“I am a portfolio manager who needs to make decisions about risk and capacity allocation, decide when to start projects and initiatives and manage our portfolio of concurrent projects, initiatives and activities.”

“I am a process coach and I want to know how to scale Kanban throughout our business.”

“I am a project manager and I want to understand how to do retrospectives with Kanban.”

“I am a program manager and I want to understand how to manage dependencies when we are using Kanban in our delivery organization.”